



Government of **Western Australia**
Department of Health



Achieving Hand Hygiene benchmarks in a greenfield hospital: The challenge, the journey and the outcomes to date

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Objectives

- Share experience of a Greenfield site
- Describe how we have established a successful Hand Hygiene program
- Outline the innovative strategies undertaken to keep the program relevant
- Discuss how we intend to keep the programme sustainable



Fiona Stanley Hospital background:

- Greenfield site opened in October 2014
- 783 beds
- 83% Single rooms
- Tertiary/quarternery site for referral of complex care patients including those requiring transplants
- High public expectations to be a centre of excellence

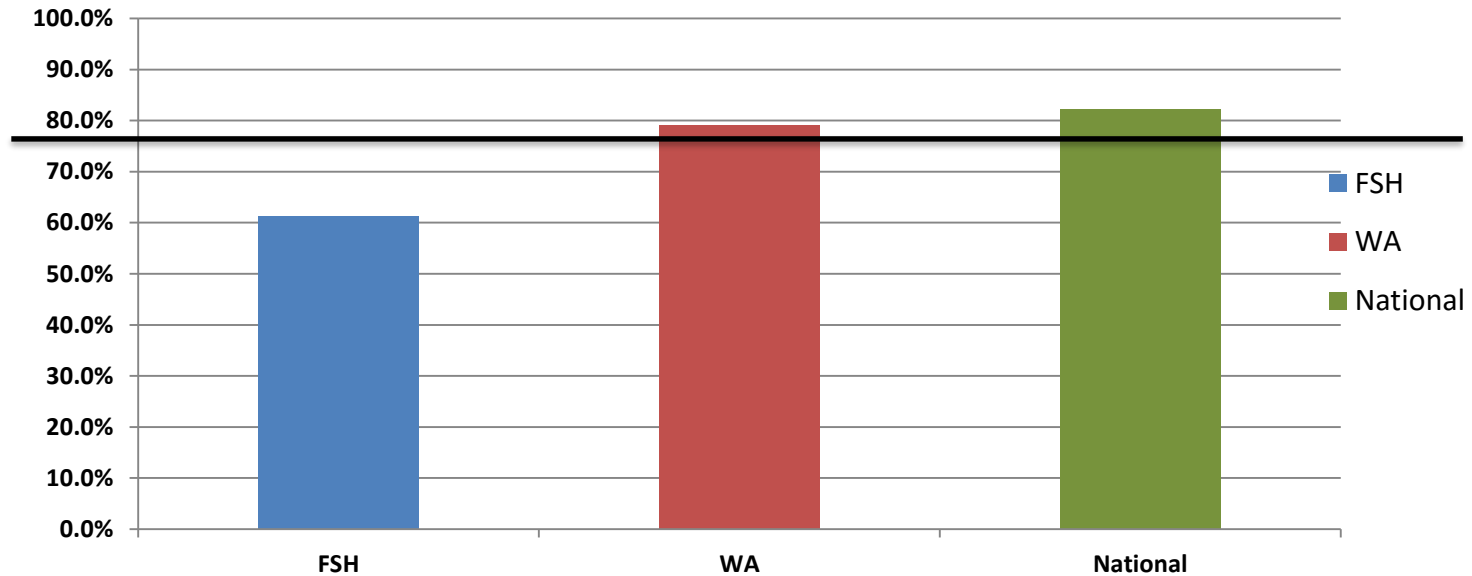
Establishing the Hand Hygiene Program (Considerations)

Expected challenges:

- Bringing together staff from 2 tertiary sites
- Workflow variances: Expected vs actual
- New technology
- Limited qualified auditors
- Caring for patients in single rooms

First results

Audit Period 1 2015



Hand Hygiene Program

(Integral changes post audit 1)

- Establishment of a Hand Hygiene Committee
- Partnerships with Hospital Executives



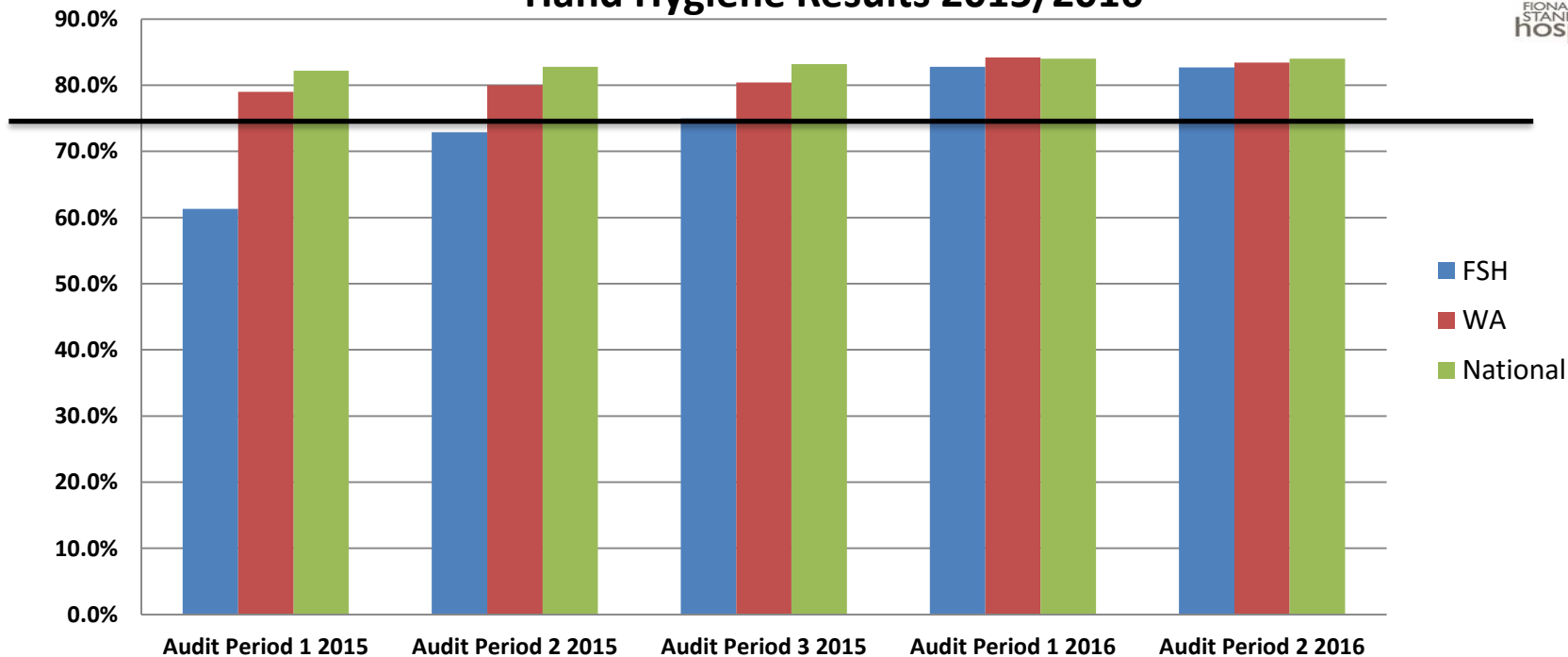
Improvement Strategies

- Real time and weekly feedback
- Engaging Staff
- Increased daily audits
- Increased Hand Hygiene education
- Engaging Consumers: “It’s ok to ask campaign”
- Celebrating success



Results

Hand Hygiene Results 2015/2016



Sustainability

- HH committee
- Benchmarking externally
- Branding
- Promotion



Summary

Lessons Learnt:

- Identify factors influencing compliance
- Ongoing Engagement
- Executive Support
- Innovation





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